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NHR policy on external snowsports school meeting and starting from HANAZONO

Valid from 2026-2027 winter season

Nihon Harmony Resorts K.K

1. Basic Principle: Prohibition of Starting Lessons within HANAZONO Area

Both affiliate schools and resort-operated schools are prohibited from meeting or gathering with guests within the HANAZONO Resort Area (*1) to commence ski, snowboard, or other snow sports lessons (hereinafter referred to as "lessons").

(*1 Including all HANAZONO base areas such as HANAZONO 308, HANAZONO EDGE, parking areas, Park Hyatt, Nikko Style, etc.)

2. Exception: Specific Instructor Designation for Guests Staying within HANAZONO Area

Exceptions may be granted when guests staying within the HANAZONO Resort Area (hereinafter referred to as "applicable guests") strongly request to take lessons again with specific instructors from specific schools (*2) with whom they have previous lesson history, provided that the following conditions are met.

2.1 Exception Requirements

1. This exception applies solely to cases where the guest strongly requests to take lessons again with the exact same instructor at the exact same affiliated school, and meets either of the following conditions:
 - [2024/25 or 2025/26 Seasons]: The guest's original lessons commenced from a Hanazono start as a staying guest at Park Hyatt or Nikko Style under a previously approved Jobcan application.

- [Prior to 2023/24 Season]: The guest has a verifiable past lesson history with the specific instructor at the specific school (proof required via reservation management screen, payment history, etc.).
2. Any prior lesson/Jobcan approval history must strictly correspond to the same named guest, the same affiliated school, and the same named instructor.
 3. All necessary information (including guest details, lesson dates, and required verification records) is fully submitted through the Jobcan workflow and prior approval is obtained from NHR.

2.2 Prohibition of Circumventing Approval via Guest Transportation

Instructors are strictly prohibited from picking up guests staying at Park Hyatt, Nikko Style, or other accommodation facilities within the HANAZONO area by vehicle and transporting them to the HANAZONO Resort Area (including parking lots) to commence lessons. Such actions will be deemed an attempt to circumvent the pre-approval process and constitute a direct violation of this policy.

Only when all of the above conditions are met will meeting and conducting lessons within the HANAZONO Resort Area be permitted.

(*2 Requirements for specific instructor designation are not met in cases of recommendations from other instructors, gender or language specifications, or when guests specify an external school but do not designate a specific instructor, allowing the external school to assign instructors.)

3. Application Procedure: Prior Approval Process

The meeting, gathering, and lesson starting locations with guests staying within the HANAZONO Resort Area will be designated by NHR according to the guest's accommodation hotel. Prior approval applications must be submitted at least 48 hours before the lesson start time, including all information listed in (3.1) below, through the Jobcan workflow. The responsibility for providing necessary explanations to guests and obtaining consent regarding information provision to NHR lies entirely with the external school.

3.1 Required Application Information

- Applicable guest name
- Specific instructor name
- Lesson date, time, and content (half-day lesson, full-day lesson, etc.)
- Proof that the specific instructor is directly designated by the applicable guest
- Proof of past lesson history (either of the following): (*3)
 - Citation of the approved Jobcan application record (for 2024/25 or 2025/26 seasons)
 - Proof of past lesson history through reservation management screen or payment history (for lessons prior to the 2023/24 season)

(*3 Where a specific instructor has transferred from one specific school to another and receives a lesson application designation from the applicable guest for the first time at the new school, it will not be recognized as a repeat lesson.)

3.2 Consent for Guest Information Disclosure

By submitting an application through the Jobcan workflow, external schools are deemed to have consented to disclose the applicable guest's personal information to NHR. The responsibility for providing necessary explanations to the applicable guests and obtaining consent regarding information disclosure shall be appropriately handled at the discretion and responsibility of the external school.

4. Regulations for Other Guests

For lessons with guests other than applicable guests, instructors are permitted to escort guests and transport them to the HANAZONO Resort Area by vehicle or other means to start lessons. In such cases, instructors must move to the HANAZONO Resort Area together with guests, and entering the HANAZONO Resort Area accompanied by guests is a requirement. Regardless of the guests' means of transportation, instructors and guests are prohibited from meeting within the HANAZONO Resort Area.

5. Facility Usage Restrictions

For lessons by external ski schools other than NISS, the use of the short magic carpet installed in the HANAZONO bowl (NISS lesson-exclusive carpet) is prohibited.

While the longer magic carpet is available for general use, external ski school instructors are prohibited from using it for "lesson purposes." However, this does not apply in cases such as escorting guests staying within the HANAZONO Resort Area to Ski Valley.

6. Application Method

All dedicated forms for the above prior application and approval process are consolidated into WEB workflow applications. Please note that applications by phone or email will not be accepted.

6.1 Application Destination

Workflow application (Jobcan)

